



The offer

Qantas Freight will carry at no charge to the Supply Nation Connect Indigenous business tradeshow holder, their domestic freight. For example, this may be their collateral for the trade show, merchandise samples, signage, other samples etc, from an Australian Domestic Qantas Freight Terminal to the Qantas Freight Domestic Terminal in Perth and return from Perth to the origin port (if required) after the event.

- **The offer is limited to participants who are flying to and from Perth on Qantas**, on a Qantas issued ticket with a Qantas "QFxxxx" flight number. When making the freight booking the participant must have their Qantas issued Passenger Name Record/booking reference ("PNR") to provide for the booking to be validated by the Freight Customer Service team.
- **Freight bookings are limited to a maximum of 100kg** in total per participant/per ticket holder (across one or multiple pieces).
- Service level is **QGo Classic** – service details and requirements are here [Q-GO Classic Air Freight | Qantas Freight](#) Bookings must be made in time for and for travel in advance of the event based on service times (available on our website) which are generally 2-4 days domestically but may be longer from remote or regional locations. Freight would remain at our Perth Domestic Terminal for collection by participant
- **Freight is airport to airport only** – participants do need to drop freight at our domestic freight terminal at origin and collect from the Perth domestic freight terminal via their own arrangements. [Our Terminal Locations and Information | Qantas Freight](#)
- **Freight may not travel on the same flight as participants** you may request to target a flight/day/time for your freight to travel, however this cannot be guaranteed due air security requirements.
- **Sending more than 100kgs per participant of freight to Boorloo (Perth) for Connect 2026?** If so the Qantas Freight team can assist with competitive freight rates on extra freight sent above the complimentary offer

To access the offer

1. **Participants will need to book via a call to the Qantas Freight Customer Service (CSU) Team** by phone, so that our team can assist with the booking process and ensure bookings are made under the offer. The phone number for the **Qantas Freight CSU is 13 12 13** When calling to book participants will need to;
2. Advise the **Qantas Freight CSU** agent that you are booking as a participant of the "Supply Nation Connect" event in August 2026
3. Advise the CSU agent the discount code "**Supply Nation 2026A**" and also provide their Qantas passenger booking reference number (on your Qantas booking confirmation)
4. Provide the sender & receiver details – inc. who will collect the freight (if different), contact details including a phone numbers and email address (as we need to email labels, tracking advice)
5. Provide weight and dimensions of shipment (measurements of the freight as packed/ready for shipment)

6. Descriptive details of contents – i.e. description of what is inside the freight, eg “T Shirts” “Hand Cream” – not “Samples” “Merchandise”
7. CSU will email you an Air Waybill label (AWB) to affix the item/items. These will need to be printed, be very well affixed to the shipment and protected as much as possible. The CSU will also advise when to drop off.
8. Freight will need to be dropped off in advance of shipping at a domestic Qantas Freight terminal that was selected as origin in the booking. Terminal locations can be found here [Our Terminal Locations and Information | Qantas Freight](#)
9. Freight will need to be well packed, not breakable, not be glass or liquid, and able to cope with normal requirements of shipping. Items and packing not within an outer package (i.e. still in retail/point of sale packaging) may be damaged in transit under normal shipping. If in doubt, please ask our CSU.
10. Freight will need to be collected from the Perth Domestic Freight terminal upon arrival. [Our Terminal Locations and Information | Qantas Freight](#) Customers can track their shipment if needed online here [Online Tracking | Track Your Shipment | Qantas Freight](#) using the “AWB” number received when you booked

Important Notes

Domestic freight terminals are not normally located with Qantas passenger terminals so please check location before dropping off/collecting. These locations can be driving distance apart in some ports, so please allow time when shipping.

Sender must provide physical government issued photo identification when lodging and this will be checked and recorded as part of government requirements.

Sender must also ensure and confirm/make declaration that no dangerous or restricted items are being sent, including items prohibited for transit by air, prohibited from entering or leaving Western Australia (such as food, plant or animal material) or that do not comply with any other of our normal domestic conditions of carriage. It is the sender’s responsibility to comply with all requirements, regulations and measures before during and after shipping. Failure to comply may result in offload non acceptance of freight

Senders must review and be familiar with details in [Dangerous Goods | Qantas Freight](#)

Advice or support can also be accessed by calling our **CSU on 13 12 13**

Senders must also review our “Domestic Conditions of Carriage” [Conditions of Carriage within Australia | Qantas Freight](#) as these apply to the bookings/are accepted upon booking

Freight presented at lodgement that differs from the profile booked (e.g. major weight/major size variations, dangerous and prohibited goods inside, oversize or length etc) may be rejected, offloaded or cause delay. If in doubt, please confirm or ask for advice when booking with our CSU.